Criteria and Nomination form



# 2019 SAPC Pioneer Pharmacy Professional/Facility Awards Criteria and Nomination form

Pharmacy professionals and facilities across the country make a significant impact in addressing the health care needs of South Africa. This hard work and dedication deserves recognition. South Africa's 'Pioneer Pharmacy Professional' and 'Pioneer Pharmacy Facility' will be announced at the 2019 SAPC National Pioneer Pharmacy Awards to be held on 5 October 2019 at Sun City.

This is a call to nominate a pharmacy professional and/or facility that embodies the vision of the South African Pharmacy Council. Please download the nomination form and Awards Criteria at www.sapc.za.org. The overall winners will be selected from the winners of the various individual and facility categories. Submit your completed nomination by no later than 1 July 2019 @ 16h00.

Please return your completed nomination submission to: Elmari Venter via email Elmari.Venter@sapc.za.org / Fax no: 086 626 2109.

To associate your brand in the pharmaceutical industry at *the* premier multi-stakeholder <u>3<sup>rd</sup> National Pharmacy Conference</u>, secure your spot now through <u>sponsorship</u> and <u>exhibiting</u> to delegates. To register for this highly-regarded industry conference and for more information, visit <u>www.sapcconference.za.org</u> or <u>Click here</u> to register now. Don't forget that the Early-Bird Special ends on 31 July 2019.



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NOMINATION FORM - 2019 SAPC Pioneer Pharmacy (Professional and Facility) Awards .. Error! Bookmark not defined.



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## 1. Introduction and background

Over the past eleven years, the South African Pharmacy Council (SAPC) Pharmacy Awards, initiated as part of the National Health Recognition Awards hosted by the National Department of Health, have become a means of recognising pharmacy professionals who go beyond the call of duty across a range of sectors. The last National Health Recognition Awards were held in 2011. Thereafter, SAPC took over and hosted the first awards in their name. The first National Pharmacy Pioneer Awards were held at the National Pharmacy Conference at Sun City in 2013, followed by the second awards being held at the 2<sup>nd</sup> National Pharmacy Conference at the Durban ICC in 2016.

The third awards will be presented at the 3<sup>rd</sup> National Pharmacy Conference for all involved in the pharmacy industry in South Africa on 5 October 2019. The Conference will be held from 3 to 5 October 2019 at Sun City.

The SAPC Pioneer Pharmacy Awards recognise pharmacy professionals and facilities from the community, public/private institutional, industry, academic and other sectors as leaders in the provision of quality pharmaceutical services. Every pharmacy professional is called upon to participate in these awards.

The overall winner, the "Pioneer Pharmacy Professional" will be selected from among the winners of the various individual categories. The overall winner, the "Pioneer Pharmacy Facility" will be selected from the winners of the various facility categories. The winners will be announced during a gala dinner on 5 October 2019, at the 3<sup>rd</sup> National Pharmacy Conference, Sun City. The registration, travel and accommodation costs for the category winners will be covered by the sponsors of the awards.

## Who may enter?

- Any pharmacy professional who is a resident in South Africa, is registered with the SAPC, and is able to submit evidence of participation in Continuing Professional Development (CPD).
- Any pharmacy facility that is recorded with the SAPC and has obtained a Grade A<sup>1</sup> inspection evaluation.
- Councillors, Council inspectors, employees of the Office of the Registrar and their immediate families may not enter.
- Previous winners/finalists may enter five years after their last participation in the awards and must indicate how the new entry differs from the previous entry.

### 2. Nominations

Nominations are invited from professional and facility categories for the pharmacy awards. The <u>"Nomination form"</u> (page 12 of this document) must be duly completed and submitted together with the required information as prescribed in the <u>"Awards Objective and Criteria"</u> document (pages 2-11) for the relevant award category. Please note that the nominations are for a pharmacy professional or pharmacy facility or both. There is no limit to the number of entries made by or for any person or facility within a category. Completed entries must be submitted on/before 24 May 2019 @ 16h00. No late entries will be accepted.

<sup>&</sup>lt;sup>1</sup> Grade A inspection evaluation, means that during the last inspection none or minor shortcomings were identified.



# 3. SAPC National Pioneer Pharmacy Professional Category Awards

- Future Pharmacist Award
- Pharmacy Support Personnel Award
- Community Pharmacist Award
- Public Institutional Pharmacist Award (Hospital)
- Private Institutional Pharmacist Award (Hospital)
- Wholesale (Distribution/Depot) Pharmacist Award
- Manufacturing (Industry) Pharmacist Award
- Academic Pharmacist Award
- Rising Star Pharmacist Award
- Legacy Pharmacist Award

# 4. SAPC National Pioneer Pharmacy Facility Category Awards

- Community Pharmacy Award
- Institutional Pharmacy Award
- Wholesale (Distribution/Depot) Pharmacy Award
- Manufacturing (Industry) Pharmacy Award

## 5. Adjudication of entries

An adjudication panel, appointed by Council, will assess the entries, and choose the respective winners. The decision of the panel will be final and binding. No correspondence will be entered into after the decision of the panel has been made. Nominations that do not meet the relevant criteria will be discarded. Minimum of five nominations must be received in a category. If less than five nominations are received, the award will not be given out.

# 6. Submission of completed entries

Any queries and all completed nomination entries must be submitted to Elmari Venter: Elmari.Venter@sapc.za.org or fax 086 626 2109. Please ensure that the relevant motivation, evidence and documents are submitted as stipulated in the "Awards Objectives and Criteria" document. Supporting documentation/reports to promote the choice of the candidate in the relevant category may also be submitted with the entry. Additional nomination forms may be requested from the SAPC, or downloaded from <a href="https://www.sapc.za.org">www.sapc.za.org</a>.

## Submission of photographs and images

**Acceptable formats:** original photograph (hard copy), high quality electronic images in jpg format (300 dpi).

**Unacceptable formats:** Images saved/embedded in a Word or PowerPoint document and cell phone images.

### Submission of documentary evidence/letters/reports

Acceptable formats: Reports must be submitted in Microsoft Word and in English, page A4 portrait, font size 12, font type ARIAL, line spacing 1,5 or in readable PDF documents.

Unacceptable formats: Poor quality scanned in PDF documents.



## 7. PROFESSIONAL AWARDS OBJECTIVES AND CRITERIA

## 7.1 Future Pharmacist Award

This is awarded to a final year student / intern who demonstrates spirit and passion for the pharmacy profession, primarily through academic achievement (4<sup>th</sup> year student) or through work place ethics and patient care excellence (intern), in conjunction with three or more of the following criterions with regard to pharmacy:

- professional advocacy;
- patient advocacy;
- technology innovation;
- student/civic leadership;
- environmental stewardship;
- pharmaceutical service delivery; and/or
- effective team work

#### Criteria:

- Registered with SAPC
- Completed Nomination form
- Electronic ID photo in jpeg format (300dpi)
- Brief CV (not more than 150 words).
  - **Content**: Brief history of the nominee with clear description of outstanding achievements, contributions and/or service excellence.
- For 4<sup>th</sup> year final year student a Letter from Head of School of Pharmacy or designee verifying student's consistent academic achievement and performance. For an intern, Recommendation letter verifying performance from the Responsible Pharmacist
- 3 6 supporting letters/recommendation letters
- Substantive evidence of achievement in three or more of the 5 criterions listed above must be provided to support the nomination. The whole report must not exceed 8 pages per nominee.

## 7.2 Pharmacy Support Personnel Award

This is awarded to a pharmacy support professional who exhibits the highest professional standards and performs consistently and reliably as a valued member of the pharmacy team, going beyond the call of duty. This award seeks to encourage and reward pharmacy support personnel who are working to streamline work flow processes, improve safety, embrace technology and/or improve patient outcomes.

- Registered with SAPC
- Qualified and practising as a Pharmacy Support Personnel for at least 5 years
- Completed Nomination form \*\*
- Electronic ID photo in jpeg format (300dpi)
- Brief CV (not more than 150 words)
   Content: Brief history of the nominee with clear description of outstanding achievements, contributions and/or service excellence.
- Comprehensive motivation, in the required format, why the nominee has made a quality difference in any sector of the pharmacy profession that had an impact on patients

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- In addition, quantifiable, measurable evidence that the nominee streamlined work flow processes, improved safety, embraced technology and/improved patient outcomes. The whole report must not exceed 8 pages per nominee.
- Letter of motivation from Responsible Pharmacist and/or Pharmacy/Dispensary Manager
- 3 6 supporting/recommendation letters/reports can be included

## 7.3 Community Pharmacist Award

This is awarded to a pharmacist who practices in a community pharmacy and who has made a significant contribution to the community, beyond the call of duty. This is awarded to a community pharmacist whose exceptional professional efforts have enabled pharmacy services to be delivered in a manner most beneficial to the public.

#### **Criteria:**

- Registered with SAPC
- Completed Nomination form
- Electronic ID photo in jpeg format (300dpi)
- Brief CV (not more than 150 words)

  Content: Brief history of the nominee with clear description of outstanding achievements, contributions and/or service excellence.
- Comprehensive motivation, in the required format, why the nominee has made a quality difference in any sector of the pharmacy profession that had an impact on patients
- In addition, substantive evidence indicating quantifiable, measurable contribution in the following areas listed below with regard to pharmacy. The whole report must not exceed 8 pages per nominee.
  - professional advocacy;
  - patient advocacy and quality patient care;
  - management of burden of disease in South Africa;
  - technology innovation and/or application;
  - social responsibility;
  - civic leadership;
  - professional leadership;
  - environmental stewardship;
  - pharmaceutical service delivery;
  - interaction with other healthcare providers; and/or
  - involvement in pharmaceutical education & training.
- 3 6 supporting/recommendation letters/reports can be included

### 7.4 Public Institutional Pharmacist Award

This is awarded to a pharmacist who practices in a public institutional pharmacy (hospital) and who has made a significant contribution to the community, beyond the call of duty. This is awarded to a hospital pharmacist whose exceptional professional efforts have enabled hospital pharmacy services to be delivered in a manner most beneficial to the public.

- Registered with SAPC
- Completed Nomination form
- Electronic ID photo in jpeg format (300dpi)
- Brief CV (not more than 150 words)



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**Content**: Brief history of the nominee with clear description of outstanding achievements, contributions and/or service excellence.

- Comprehensive motivation, in the required format, indicating how the pharmacist exhibits the highest professional standards with regard to the selection, procurement, storage, distribution and use of pharmaceuticals within the institution including wards, departments, theatres, clinics and other outlets;
- In addition, substantive evidence indicating quantifiable, measurable contribution in the following areas listed below with regard to pharmacy. The whole report must not exceed 8 pages per nominee.
  - professional advocacy;
  - patient advocacy and quality patient care;
  - management of burden of disease in South Africa;
  - technology innovation and/or application;
  - social responsibility;
  - civic leadership;
  - professional leadership;
  - environmental stewardship;
  - pharmaceutical service delivery;
  - interaction with other healthcare providers; and/or
  - involvement in pharmaceutical education & training.
- 3 6 supporting/recommendation letters/reports can be included

## 7.5 Private Institutional Pharmacist Award

This is awarded to a pharmacist who practices in a private institutional pharmacy (hospital) and who has made a significant contribution to the community, beyond the call of duty. This is awarded to a hospital pharmacist whose exceptional professional efforts have enabled hospital pharmacy services to be delivered in a manner most beneficial to the public.

#### Criteria:

- Registered with SAPC
- Completed Nomination form
- Electronic ID photo in jpeg format (300dpi)
- Brief CV (not more than 150 words)

**Content**: Brief history of the nominee with clear description of outstanding achievements, contributions and/or service excellence.

- Comprehensive motivation, in the required format, indicating how the pharmacist exhibits the highest professional standards with regard to the selection, procurement, storage, distribution and use of pharmaceuticals within the institution including wards, departments, theatres, clinics and other outlets;
- In addition, substantive evidence indicating quantifiable, measurable contribution in the following areas listed below with regard to pharmacy. The whole report must not exceed 8 pages per nominee.
  - professional advocacy;
  - patient advocacy and quality patient care;
  - management of burden of disease in South Africa;
  - technology innovation and/or application;
  - social responsibility;
  - civic leadership;
  - professional leadership;



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- environmental stewardship;
- pharmaceutical service delivery;
- interaction with other healthcare providers; and/or
- involvement in pharmaceutical education & training.
- 3 6 supporting/recommendation letters/reports can be included

# 7.6 Wholesale (Distribution/Depot) Pharmacist Award

This is awarded to a pharmacist who practices in a wholesale (distributor/depot) pharmacy and has made a significant contribution to the delivery of pharmaceutical services, beyond the call of duty.

## Criteria:

- Registered with SAPC
- Completed Nomination form
- Electronic ID photo in jpeg format (300dpi)
- Brief CV (not more than 150 words)
   Content: Brief history of the nominee with clear description of outstanding achievements, contributions and/or service excellence.
- Comprehensive motivation, in the required format, indicating how the pharmacist exhibits the highest professional standards with regard to the control of procurement, storage and distribution of safe and effective medicines and medical devices;
- In addition, substantive evidence indicating quantifiable, measurable contribution in the following areas listed below with regard to pharmacy. The whole report must not exceed 8 pages per nominee.
  - professional advocacy;
  - patient advocacy and quality patient care;
  - management of burden of disease in South Africa;
  - technology innovation and/or application;
  - social responsibility;
  - civic leadership;
  - professional leadership;
  - environmental stewardship;
  - pharmaceutical service delivery;
  - interaction with other healthcare providers; and/or
  - involvement in pharmaceutical education & training.
- 3 6 supporting/recommendation letters/reports can be included

# 7.7 Manufacturing (Industry) Pharmacist Award

This is awarded to a pharmacist who practices in a manufacturing (industry) pharmacy and has taken responsibility for leading change and being at the cutting edge of all relevant scientific, professional, environmental ventures and has innovatively controlled medicines from concept to therapeutic reality, beyond the call of duty.

- Registered with SAPC
- Completed Nomination form
- Electronic ID photo in jpeg format (300dpi)
- Brief CV (not more than 150 words)

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**Content**: Brief history of the nominee with clear description of outstanding achievements, contributions and/or service excellence.

- Comprehensive motivation, in the required format, indicating how the pharmacist exhibits the highest professional standards with regard to the control of the development, registration, production, quality assurance, marketing and distribution of safe and effective medicines and medical devices;
- In addition, substantive evidence indicating quantifiable, measurable contribution in the following areas listed below with regard to pharmacy. The whole report must not exceed 8 pages per nominee.
  - professional advocacy;
  - technology innovation and/or application;
  - social responsibility;
  - civic leadership;
  - professional leadership;
  - environmental stewardship;
  - interaction with other healthcare providers; and/or
  - involvement in pharmaceutical education & training.
- 3 6 supporting/recommendation letters/reports can be included

## 7.8 Academic Pharmacist Award

This is awarded to a pharmacist who practises at a CHE or SAPC accredited academic institution, who has consistently displayed excellence in pharmacy research, education and training throughout his/her career. This is awarded to a pharmacist who is engaged in research to identify, recognise and promote evidence-based strategies for optimising the delivery of patient care. Academic Practice Collaborations will be viewed favourably.

- Registered with SAPC
- Completed Nomination form
- Electronic ID photo in jpeg format (300dpi)
- Brief CV (not more than 150 words)
  - **Content**: Brief history of the nominee with clear description of outstanding achievements, contributions and/or service excellence.
- Comprehensive motivation, in the required format, indicating how the pharmacist excels in one or more of the following: instruction including, but not limited to, effectiveness in undergraduate, post graduate, professional instruction; and research and scholarly activities.
- Quantifiable, measurable contribution in the following areas:
  - curriculum development and innovation;
  - special student educational projects;
  - development and provision of continuing professional development;
  - honours and awards for excellence in teaching and invited lectureships;
  - national educational involvement including active participation in meetings, committees, teacher's seminars, regional intern and national workshops.
- In addition, substantive evidence indicating quantifiable, measurable contribution in the following areas listed below with regard to pharmacy. The whole report must not exceed 8 pages per nominee.
  - professional advocacy;
  - technology innovation and/or application;
  - social responsibility;



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- civic leadership;
- professional leadership;
- environmental stewardship; and/or
- interaction with other healthcare providers
- 3 6 supporting/recommendation letters/reports can be included

## 7.9 Rising Star Pharmacist Award

Awarded to a pharmacist who is defining the future standard of pharmacy practice by his or her professional practice and/or by advocacy in the pharmacy industry. This is awarded to a pharmacist who has achieved success from an innovative approach to professional services and patient care. To be eligible, a nominee must have been practicing for at most 5 years (excluding internship year).

#### Criteria:

- Registered with SAPC
- Completed Nomination form
- Electronic ID photo in jpeg format (300dpi)
- Brief CV (not more than 150 words)
  - **Content**: Brief history of the nominee with clear description of outstanding achievements, contributions and/or service excellence.
- Comprehensive motivation, in the required format, indicating how the pharmacist exhibits the highest professional standards with regard to their area of practice;
- In addition, substantive evidence indicating quantifiable, measurable contribution in the following areas listed below with regard to pharmacy. The whole report must not exceed 8 pages per nominee.
  - professional advocacy;
  - patient advocacy and quality patient care;
  - management of burden of disease in South Africa;
  - technology innovation and/or application;
  - social responsibility;
  - civic leadership;
  - professional leadership;
  - environmental stewardship;
  - pharmaceutical service delivery;
  - interaction with other healthcare professionals;
  - any other relevant area; and/or
  - involvement in pharmacy education & training.
- 3 6 supporting letters/reports

# 7.10 Legacy Award

Awarded to the pharmacist, practicing or recently retired, whose efforts on behalf of the profession in South Africa in their career span of 45 years and more are judged to have been the most remarkable.

- Registered with SAPC
- Completed Nomination form
- Electronic ID photo in jpeg format (300dpi)



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- Brief CV (not more than 150 words)
   Content: Brief history of the nominee with clear description of outstanding achievements, contributions and/or service excellence.
- Comprehensive motivation, in the required format, indicating how the pharmacist exhibits the highest professional standards with regard to their area of practice;
- In addition, substantive evidence indicating quantifiable, measurable contribution in the following areas listed below with regard to pharmacy. The whole report must not exceed 8 pages per nominee.
  - professional advocacy;
  - patient advocacy and quality patient care;
  - management of burden of disease in South Africa;
  - technology innovation and/or application;
  - social responsibility;
  - civic leadership;
  - professional leadership;
  - environmental stewardship;
  - pharmaceutical service delivery;
  - interaction with other healthcare professionals;
  - any other relevant area; and/or
  - involvement in pharmacy education & training.
- 3 6 supporting letters/reports
- Evidence of contribution to the industry over career-span of 45 and more years

### 8. PIONEER PHARMACY PROFESSIONAL AWARD

The overall winner, the "Pioneer Pharmacy Professional", will be selected from among the winners of the professional categories and conferred on the professional who most embodies the vision of the SAPC.



## 9. FACILITY AWARDS OBJECTIVES AND CRITERIA

# 9.1 Community Pharmacy Award

Awarded to a community pharmacy that has made a significant contribution to the community and has shown outstanding continued pharmaceutical services and the betterment of health care.

#### Criteria:

- Registered with SAPC
- Grade A inspection report
- Completed Nomination form
- Electronic photos of front of pharmacy, dispensary area, pharmacy team in jpeg format (300dpi)
- Brief history of the facility clearly describing outstanding achievements, contributions to the community and excellence in patient care (not more than 300 words)
- Comprehensive motivation, in the required format, indicating how the pharmacy has shown outstanding continued pharmaceutical services and the betterment of health care;
- Evidence of social responsibility campaigns undertaken by the pharmacy
- A report detailing excellence in facility management of the following:
  - Access to medicines
  - Service delivery
  - Marketing and communication
  - HR development
  - Innovation in delivering pharmaceutical services
  - Management of the burden of disease in South Africa
  - Sector leadership
  - Environmental stewardship
- 3 6 supporting letters/reports can be included

## 9.2 Public Institutional Pharmacy Award

Awarded to a public institutional pharmacy that has made a significant contribution to the community and has shown outstanding continued pharmaceutical services and the betterment of health care.

- Registered with SAPC
- Grade A inspection report
- Completed Nomination form
- Electronic photos of front of pharmacy, dispensary area, pharmacy team in jpeg format (300dpi)
- Brief history of the facility clearly describing outstanding achievements, contributions to the community and excellence in patient care (not more than 300 words)
- Comprehensive motivation, in the required format, indicating how the pharmacy has shown outstanding continued pharmaceutical services and the betterment of health care;
- Evidence of social responsibility campaigns undertaken by the pharmacy
- A report detailing excellence in facility management of the following:
  - Access to medicines
  - Service delivery
  - Marketing and communication



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- HR development
- Innovation in delivering pharmaceutical services
- Management of the burden of disease in South Africa
- Sector leadership
- Environmental stewardship
- 3 6 supporting letters/reports can be included

# 9.3 Private Institutional Pharmacy Award

Awarded to a private institutional pharmacy that has made a significant contribution to the community and has shown outstanding continued pharmaceutical services and the betterment of health care.

#### Criteria:

- Registered with SAPC
- Grade A inspection report
- Completed Nomination form
- Electronic photos of front of pharmacy, dispensary area, pharmacy team in jpeg format (300dpi)
- Brief history of the facility clearly describing outstanding achievements, contributions to the community and excellence in patient care (not more than 300 words)
- Comprehensive motivation, in the required format, indicating how the pharmacy has shown outstanding continued pharmaceutical services and the betterment of health care;
- Evidence of social responsibility campaigns undertaken by the pharmacy
- A report detailing excellence in the following:
  - Access to medicines
  - Service delivery
  - Marketing and communication
  - HR development
  - o Innovation in delivering pharmaceutical services
  - Management of the burden of disease in South Africa
  - Sector leadership
  - Environmental stewardship
- 3 6 supporting letters/reports can be included

## 9.4 Manufacturing (Industry) Pharmacy Award

Awarded to a manufacturing (industry) pharmacy that has taken responsibility for leading change and being at the cutting edge of all relevant scientific, professional, environmental ventures and has innovatively controlled medicines from concept to therapeutic reality.

- Registered with SAPC
- Grade A inspection report and compliance in terms of Good Manufacturing Practice (GMP) as is evidenced by the Medicine Control Council (MCC) inspection report (Submit latest MCC inspection report indicating compliance in terms of GMP)
- Completed Nomination form
- Electronic photos of front of pharmacy, dispensary area, pharmacy team in jpeg format (300dpi)
- Brief history of the facility clearly describing outstanding achievements, contributions to the community and excellence in patient care (not more than 300 words)



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- Evidence of social responsibility campaigns undertaken by the pharmacy
- A report detailing excellence in the following:
  - Access to medicines
  - Service delivery
  - Marketing and communication
  - o HR development
  - o Innovation in delivering pharmaceutical services
  - Management of the burden of disease in South Africa
  - Sector leadership
  - o Environmental stewardship
- 3 6 supporting letters/reports can be included

## 9.5 Wholesale (Distributor/Depot) Pharmacy Award

Awarded to a wholesale (distributor/depot) pharmacy that has made a significant contribution in the delivery of pharmaceutical services.

- Registered with SAPC
- Grade A inspection report and compliance in terms of Good Manufacturing Practice (GMP) as is evidenced by the Medicine Control Council (MCC) inspection report (Submit latest MCC inspection report indicating compliance in terms of GMP)
- Completed Nomination form
- Electronic photos of front of pharmacy, dispensary area, pharmacy team in jpeg format (300dpi)
- Brief history of the facility clearly describing outstanding achievements, contributions to the community and excellence in patient care (not more than 300 words)
- Evidence of social responsibility campaigns undertaken by the pharmacy
- A report detailing excellence in the following:
  - Access to medicines
  - Service delivery
  - o Marketing and communication
  - HR development
  - Innovation in delivering pharmaceutical services
  - Management of the burden of disease in South Africa
  - Sector leadership
  - Environmental stewardship
- 3 6 supporting letters/reports can be included

## 10. PIONEER PHARMACY FACILITY AWARD

The overall winner, the "Pioneer Pharmacy Facility", will be selected from the winners of the facility categories and conferred to the facility that most embodies the vision of the SAPC.